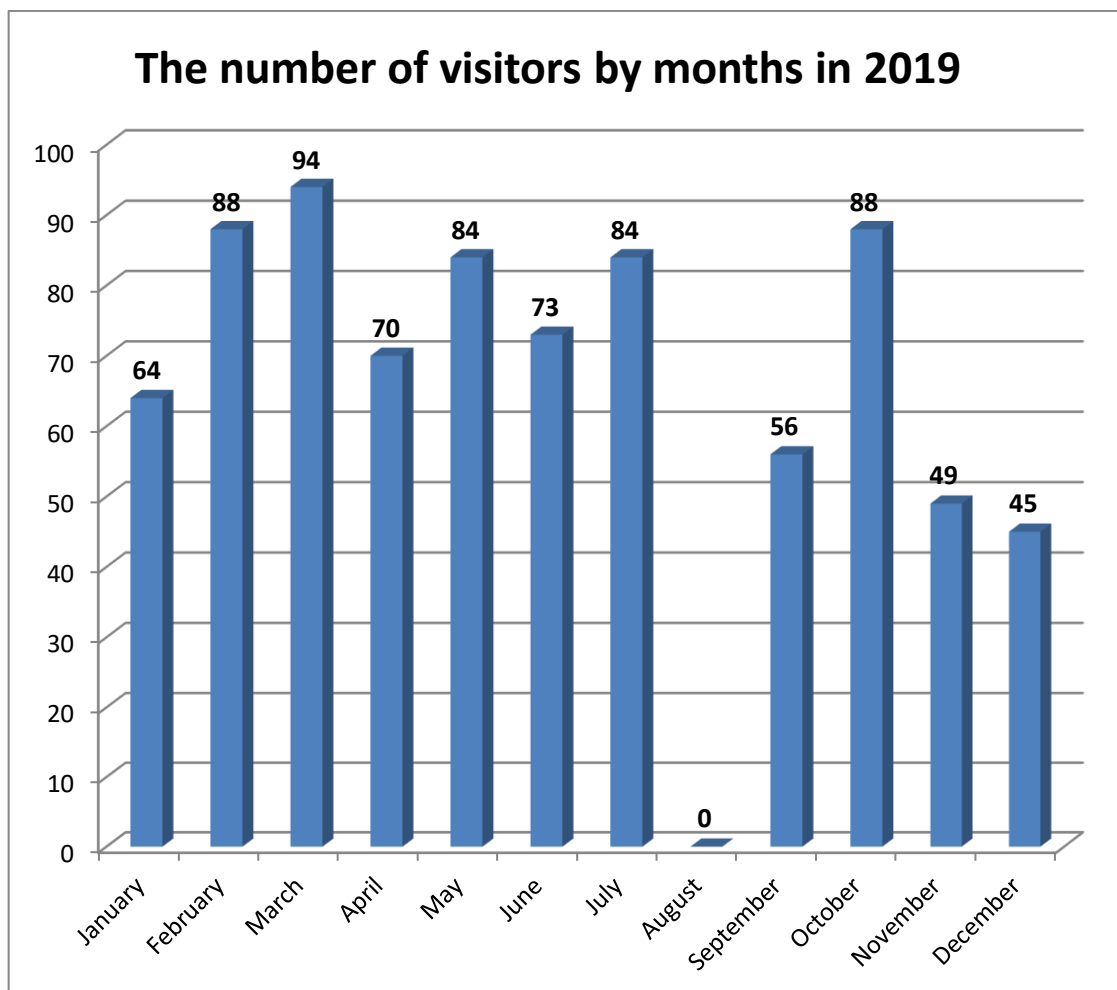


“SOAR” Dental Clinic in Gyumri

2019 ANNUAL REPORT



The number of visitors by months in 2019 were:



The total number of visitors throughout the year was 795 children from various care facilities and communities.



The dental clinic serves children aged 6-18 in the community of various child care and protection facilities in Gyumri.

The main collaborating institutions are: Gyumri N2 boarding institution after F.Nansen, Our Lady of Armenia Center, Children Social Care Center of Gyumri and Center for Community Development and Social Support.



In the frames of collaboration of SOAR-Armenia and Fresno Medical Mission Armenia from the 1st to 4th of October, 2019 “SOAR” Dental Clinic in Gyumri hosted dentists from Fresno Ronald Sani and Michel Sani.





In the frames of their mission on charitable base dental services and consultations were provided for the community's children and adults in need.



Following the principles of SOAR in 2019 were organized visits to nearest villages' schools as well. The aim of visits were to inform about the charity dental clinic, to organize medical examination by dentists, fluorination and consultation, as well as teaching the right ways of teethcare by various exercises.



The children were given hygiene products: toothbrush and toothpaste. Visits were made in 4 community schools of Shirak region: Voskehask, Byurakn, Horom and Arevik. 204 pupils were examined.

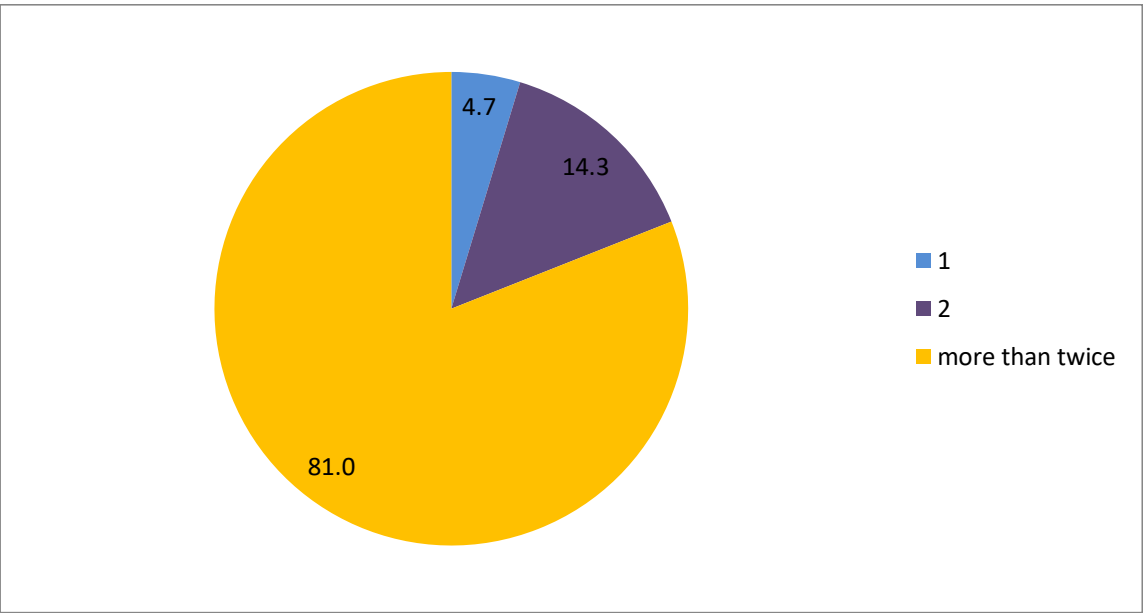


In the frames of SOAR Armenia and Birthright Armenia collaboration SOAR Dental Clinic hosted as volunteer dentist Julia from Moscow. The collaboration proposed to transfer knowledge and experience among dentists.

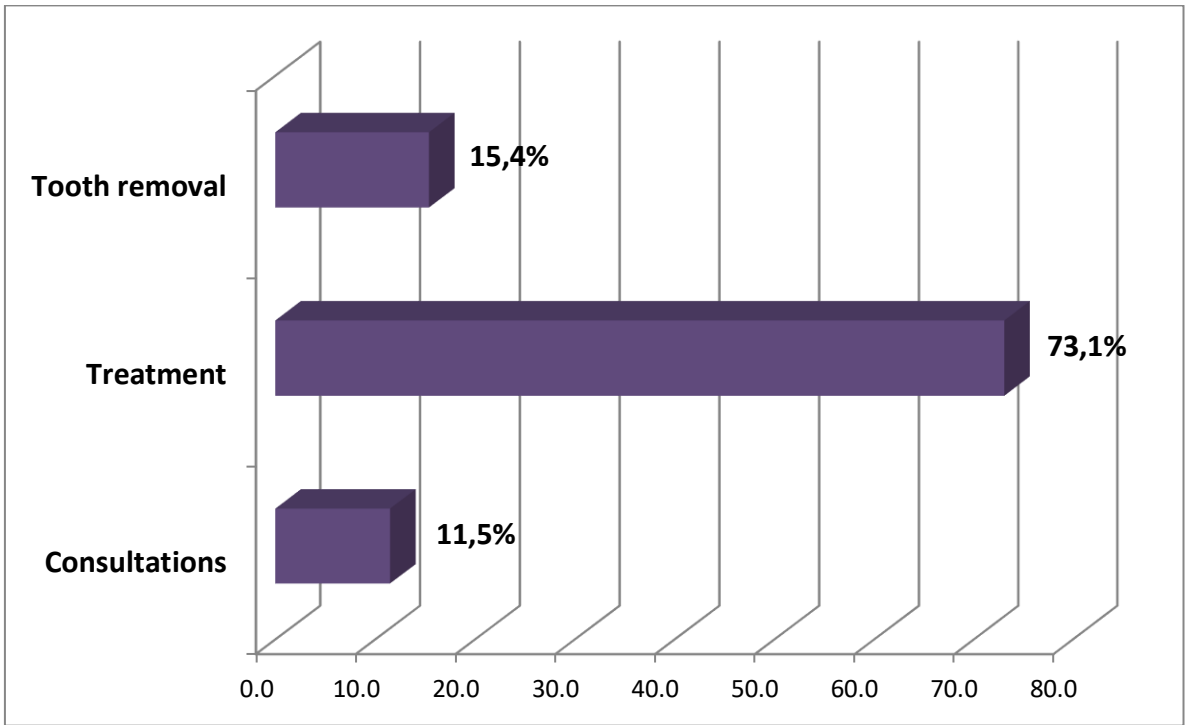


Social surveys were conducted for improving the dental clinic’s further activity organization, which aimed to discover by feedback of respondents the clinic’s services’ quality and cleanliness, get information about the staff services and get acquainted to their complaints and suggestions. The analysis of surveys is presented by percents:

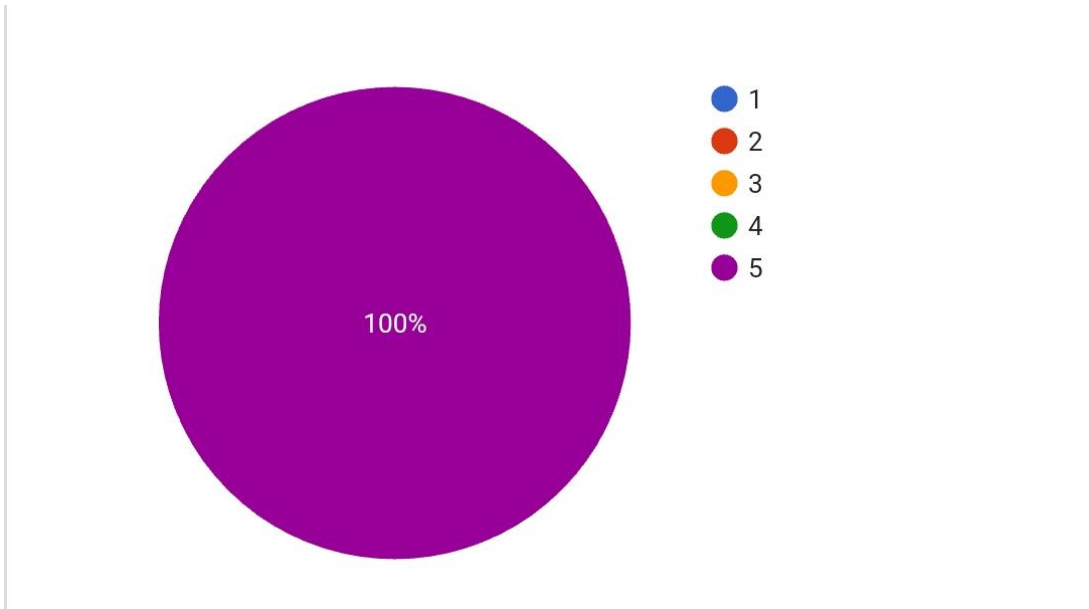
Most of the visitors visited the clinic 2 and more times:



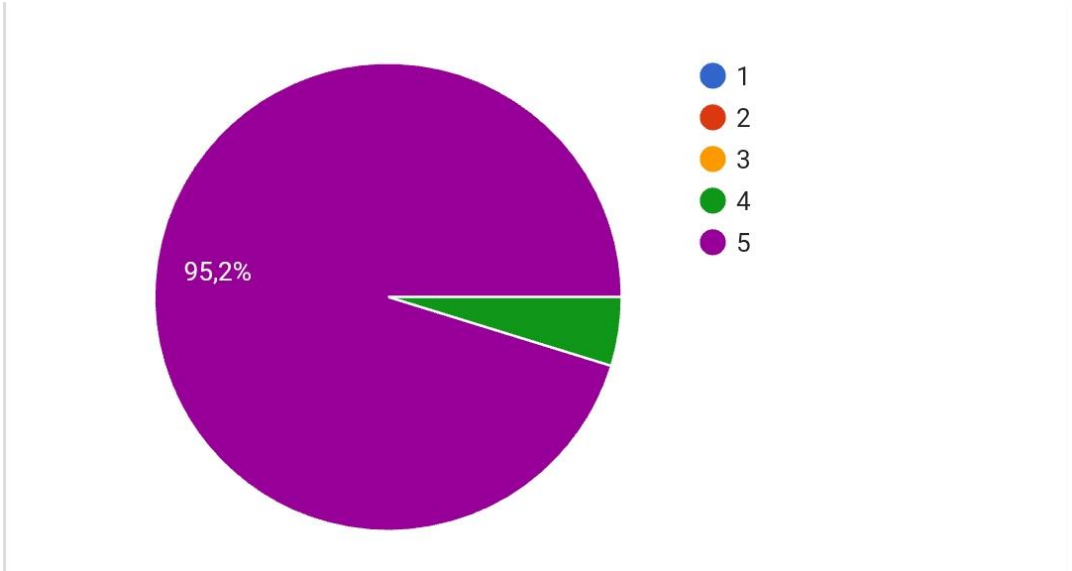
Main functions of the Clinic in 2019 were:



The attitude of the staff and the cleanliness of the dental clinic in 2019 were excellent:



The quality of the services provided was assessed by 95,2% respondents as positive:



Most of the respondents recommend using the dental clinic to their relatives:

